

Doncaster Metropolitan Borough Council

Positive Step

Inspection report

Social Care Assessment unit
The Avenue, Bentley
Doncaster
South Yorkshire
DN5 0PS

Tel: 01302734361

Date of inspection visit:
17 May 2021

Date of publication:
26 May 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Positive Step, is an adult social care assessment unit, which is registered to accommodate up to 35 people. The service takes referrals from an integrated discharge team at Doncaster Royal Infirmary. The service offers short term accommodation for people who require a comprehensive assessment and works towards building people's confidence and skills to enable them to return home, or to a more suitable placement. They contribute to the discharge pathway to reduce hospital stays and prevent delayed discharge from acute hospital beds. Their purpose is to reduce or delay admissions to long term care, and to prevent re-admissions to hospital by facilitating a safe discharge with the appropriate support within the individual's home and community.

We found the following examples of good practice:

There was a separate testing area for families and an indoor visiting room provided as part of current guidance.

"Visiting out of care homes" guidance had been produced and given to guests and their families to support people to go out with families where possible.

All staff had watched the Personal Protective Equipment (PPE) video and given 1:1 training on site to ensure their competence. All staff were e-mailed a video and guidance and information in case they needed to recap.

Staff had been fully supported by the management team. If staff had any symptoms, they were told to immediately isolate and given full instructions. Staff were given full pay to be absent. Even though recorded as COVID-19 sickness, this did not go towards any sickness monitoring.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Positive Step

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place

This inspection took place on 17 May 2021 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured that the provider was admitting people safely to the service.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.