

CareTech Community Services Limited

Minstead House

Inspection report

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Date of inspection visit:
11 November 2020

Date of publication:
23 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Minstead House provides accommodation and personal care for a maximum of eight adults who may have learning disabilities or Autism. At the time of the inspection there were seven people living at the service.

We found the following examples of good practice.

- Although visitors were not allowed into the service, the provider had ensured that gym sessions could continue for people and a local trainer visited the home weekly and held gym sessions through the window.
- Personal Protective Equipment such as masks, gloves and aprons were available to visiting professionals on entry to the building.
- People were supported to maintain contact with people important to them via telephone and video calls. The service completed weekly calls to families to provide updates on people's well-being.
- Where additional staffing support had been required, this was sourced from a sister service of the providers and staff remained at this service to reduce the risk of cross infection.
- Where people or staff had received a positive Covid19 test, the provider followed national guidance relating to self-isolation.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Minstead House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.