

Ashburnham Road Surgery

Inspection report

8 Ashburnham Road
Bedford
Bedfordshire
MK40 1DS
Tel: 01234358411
www.ashburnhamsurgery.co.uk

Date of inspection visit: 24 Sept 2019
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

The service is rated as Good overall.

We carried out an announced focused desktop inspection of Ashburnham Road Surgery on 24 September 2019 to confirm that the practice had carried out the necessary improvements in relation to their breaches of regulation.

The practice received an overall rating of Good at our inspection on 14 November 2019 when a requirement notice was issued. The practice was rated as requires improvement for providing safe services.

The full comprehensive report from the November 2019 inspection can be found by selecting the 'all reports' link for Ashburnham Road Surgery on our website at .

Our judgement of the quality of care at this service is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information from the provider, patients, the public and other organisations.

The practice is rated as good overall.

This means that:

- An infection control audit had been completed
- Cleaning schedules had been completed for the building and non-single use equipment. We saw evidence that cleaning had been completed appropriately.

- Fabric chairs had appropriate cleaning schedules in place.
- Mitigating actions were being taken to reduce the risk of legionella.
- All significant events were recorded on a practice log and learning was shared within the team.
- The practice had introduced protocols to ensure that children attending secondary care had this recorded in clinical records.
- The practice continued to opportunistically screen for cervical cancer and had employed an additional female nurse to improve access to this service.

The area where the provider **should** make improvements are:

- Continue to increase the number of patients attending for cervical screening.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BS BM BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC inspector.

Background to Ashburnham Road Surgery

Ashburnham Road Surgery provides a range of primary medical services from its location at 8 Ashburnham Road, Bedford, Bedfordshire, MK40 1DS. Ashburnham Road offers a service from a branch location at 178 Ampthill Road, Bedford, Bedfordshire, MK42 9PU that was not visited as part of this inspection. Ashburnham Road Surgery is part of the NHS Bedfordshire Clinical Commissioning Group (CCG). The practice holds a General Medical Services contract (GMS), this is a nationally agreed contract with NHS England.

The practice serves a population of approximately 3,800 patients with a higher than national average population of patients aged under 18 years and lower than national average population of patients aged over 65 years. The practice population is 57% white British and has a high population of Asian patients.

Information published by Public Health England rates the level of deprivation within the practice population group as three on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.

The clinical team is led by a single-handed male GP. The practice also employs three regular locum GP's (two

female / one male), a female locum nurse, a male health care assistant and a female practice pharmacist. The team is supported by a practice manager and a team of non-clinical, administrative staff.

The practice operates from a three-storey property, with disabled access to the front of the building. Patient consultations and treatments take place on the ground floor and first floor level. There is no car parking available at this site. Patients with limited mobility are seen on the ground floor or at the branch surgery that has disabled access and parking available.

Ashburnham Road Surgery is open from 8am to 6.30pm on Monday to Wednesday and Friday. The practice is closed on a Thursday afternoon where there is an agreement in place for patients to contact the out of hours services. The branch surgery is open on a Monday, Wednesday and Friday from 11.30am to 2pm. When the practice is closed, out of hours services are provided by Herts Urgent Care. Information about this is available in the practice and on the practice website.

The practice provides maternity and midwifery services, treatment of disease, disorder or injury and diagnostic and screening procedures as their regulated activities.