

Woodside Surgery

Inspection report

Woodside Road
Boothtown
Halifax
HX3 6EL
Tel: 08444773630
www.caritashealth.org.uk

Date of inspection visit: 11 & 12 July 2022
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Inspected but not rated



Are services safe?

Inspected but not rated



Are services effective?

Inspected but not rated



Overall summary

We previously carried out an announced focused inspection at Woodside Surgery (Caritas Group Practice) on 30 and 31 March 2022. The overall rating for the practice was requires improvement. The provider was rated inadequate for providing safe services and told they must improve.

The full report from the March 2022 inspection can be found by selecting the 'all reports' link for Woodside Surgery on our website at www.cqc.org.uk.

This inspection was an announced focused (unrated) inspection, carried out on 11 and 12 July 2022.

Why we carried out this inspection

The purpose of this inspection was to review actions taken by the provider in response to a warning notice for non-compliance with Regulation 12 of the Health and Social Care Act (Regulated Activities) Regulations 2014, safe care and treatment, issued by the Care Quality Commission in April 2022.

How we carried out the inspection

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included

- Completing clinical searches on the practice's patient records system and discussing findings with the provider
- A short site visit

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

This inspection did not receive a rating

We found that:

- The practice had improved systems and processes to keep patients safe. Medicines management and prescribing processes had been reviewed and improved.
- Patients with long-term conditions were appropriately managed.
- Systems for ensuring diagnostic coding on patients' records were in place.

Overall summary

- Infection prevention and control measures had been addressed. The clinical environments were clean and free from clutter.

Whilst we found no breaches of regulations, the provider **should**:

- Embed processes for maintaining oversight of test results and correspondence within the practice, to avoid any delays to patient care and treatment.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC inspector who undertook a site visit. The team included a GP specialist advisor who completed clinical searches and records reviews without visiting the location.

Background to Woodside Surgery

Woodside Surgery (Caritas Group Practice) is located in Halifax at:

Woodside Road

Boothtown

Halifax HX3 6EL

The practice has two branch sites:

Shelf Health Centre

Shelf Moor Road

Shelf

Halifax HX2 8RQ

Mixenden Stones Surgery

Mixenden Road

Mixenden

Halifax HX2 8RQ

We visited Shelf Health Centresites during our site visit.

The provider is registered with CQC to deliver the following Regulated Activities from all three sites:

- Diagnostic and screening procedures
- Maternity and midwifery services
- Treatment of disease, disorder or injury
- Surgical procedures

The practice is situated within the Calderdale Cares Partnership, which sits within the NHS West Yorkshire Integrated Care Board, and delivers Personal Medical Services (PMS) to a patient population of 8,838. This is part of a contract held with NHS England.

The practice is part of a wider network of GP practices, known as a Primary Care Network (PCN). Woodside Surgery is part of North Halifax PCN.

Information published by Public Health England shows that deprivation within the practice population group is in the second lowest decile (two of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is approximately 95% white, with the remaining 5% made up of black, Asian and other mixed ethnicities.

The age distribution of the practice population mirrors local and national averages.

There is a team of two GPs, both male, one of whom is a partner. There are four advanced clinical practitioners (ACPs), one male, who is the second partner. The other three ACPs are female, two of whom were in training to complete their qualifications at the time of our inspection. The clinical team is completed by two practice nurses and one recently appointed health care assistant, all female.

Non-clinical support is provided by a business manager, practice operations manager and a range of data quality, reception and secretarial staff.

Extended access is provided locally through the local primary care network, where late evening and weekend appointments are available. Out of hours services are provided by Local Care Direct.