

Chalchmere Limited

Ashfield Court - Harrogate

Inspection report

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Harrogate
North Yorkshire
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Tel: 01423560175

Date of inspection visit:
05 February 2021

Date of publication:
24 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ashfield Court is a large detached house which has been extended and adapted for its current use. There are two main parts to the service; the original house area and a newer extension, known as "the wing." Ashfield Court is registered to provide nursing and residential care for up to 45 people, although we were informed that the maximum number the service would accommodate now would be 42, due to changes in room configuration. The accommodation is across three floors and there is a passenger lift serving all floors. At the time of the inspection there were 28 people living at the home.

We found the following examples of good practice.

The service had a visitors pod and a room with window access to allow people who lived at the service to see relatives. For essential visitors who entered the building, the service screened visitors for signs of COVID-19. There was also Personal Protective Equipment (PPE) and hand sanitiser at the main entrance. Visitors who were not part of a routine COVID-19 testing programme would have a "rapid" COVID-19 test before being able to enter the service.

The service had PPE stations, hand sanitiser and posters throughout the premises for staff and people living at the service to use. Members of staff had detailed knowledge of taking on and taking off PPE and the risks around COVID-19. People living at the service spoke positively of the staff. One person told us "I'm very happy with the care. The house keepers clean my room each day."

Members of staff had their temperature taken before starting each shift and people living at the service had their temperature taken twice per day. Staff had three COVID-19 tests per week and people living at the service had a COVID-19 test every 28 days.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.