

Dental Logic Limited

Dental Logic

Inspection report

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Date of inspection visit: 28 June 2022
Date of publication: 01/07/2022

Overall summary

We undertook a follow up desk-based inspection of Dental Logic on 28 June 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who had access to a specialist dental adviser.

We undertook a comprehensive inspection of Dental Logic on 15 November 2021 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Dental Logic on our website www.cqc.org.uk.

When one or more of the five questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach we found at our inspection on 15 November 2021.

Summary of findings

Background

Dental Logic is in Kirk Ella, near Hull and provides NHS and private dental care and treatment for adults and children.

There is level access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces are available near the practice.

The dental team includes one dentist, four part time dental nurses, one dental hygienist, one receptionist and a practice manager. The practice has two treatment rooms.

As part of the inspection we looked at practice policies and procedures and other records about how the service is managed.

The practice is open:

Monday to Thursday from 8.30am to 5.30pm

Friday from 8:30am to 4pm

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 28 June 2022 we found the practice had made the following improvements to comply with the regulation:

- Improvements had been made to the system for ensuring medical emergency equipment reflected nationally recognised guidance. All required items were on a checklist and staff checked these regularly.
- Improvements had been made to the system for ensuring infection control procedures reflected nationally recognised guidance. The ultrasonic activity test was being carried out, heavy duty gloves were being changed on a weekly basis and any re-usable dental burs were being pouched.
- Improvements had been made to the system for ensuring equipment is serviced according to manufacturer's guidance and legislation. We were sent evidence of all equipment which had been serviced and maintained appropriately and a log was maintained as to when these required servicing again.
- A new Legionella risk assessment had been completed.
- Improvements had been made to the system for ensuring Disclosure and Barring Service (DBS) checks were sought at the point of employment. Up to date DBS checks had also been obtained for current employed staff.

The provider had also made further improvements:

- A new infection prevention control audit had been completed.
- A new sharps risk assessment had been completed which reflected systems which were used within the practice.