

# Cygnet Learning Disabilities Midlands Limited

## Gledholt

### Inspection report

32 Greenhead Road  
Gledholt  
Huddersfield  
West Yorkshire  
HD1 4EZ

Tel: 01484507810  
Website: [www.cygnethealth.co.uk](http://www.cygnethealth.co.uk)

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### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Gledholt is a care home providing care and support for people with learning disabilities and mental health needs, who may at times display behaviours that challenge others. The service is designed to offer transitional support while people are improving their skills to live more independently. At the time of our inspection there were nine people living at the service.

We found the following examples of good practice.

Through checks were followed before visitors were allowed into the home. Visitors had to provide evidence of a negative COVID-19 lateral flow test and their COVID-19 passport to show they were doubly vaccinated. Body temperatures were checked and a COVID-19 questionnaire had to be completed.

We observed staff wearing PPE correctly throughout the inspection. The home had a dedicated area for donning and doffing PPE. There were numerous stations around the home where hand gel was available. There was a good supply of PPE and hand washing products in the home.

Posters were on display for all individuals in the home which referred to the importance of hand washing and wearing PPE. Daily meetings were taking place with people where COVID-19 was discussed when needed. The home was well ventilated. Staff had received COVID-19 training and understood their responsibilities to maintain good standards of infection control.

People had COVID-19 care plans and information was available to them in easy read format, if they preferred this. Staff had COVID-19 risk assessments in place.

People we spoke with confirmed they had received their COVID-19 vaccinations and staff also fulfilled this requirement. People and staff were also part of a regular programme of testing for COVID-19.

Cleaning schedules were fully completed and we observed domestic staff going around the home every two hours to keep frequent touch points clean.

The provider's infection control policy referred to current guidance. Regular infection control audits were being carried out and we saw these had led to actions and improvements.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Gledholt

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 3 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

Care plans needed updating to reflect the latest government guidance on isolating after testing positive for COVID-19. The registered manager dealt with this following our inspection.