

# Irlam Group Practice

## Inspection report

523 Liverpool Road  
Irlam  
Salford  
M44 6ZS  
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

### Ratings

#### Overall rating for this location

Good 

Are services safe?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Irlam Group Practice on 1 December 2017. The overall rating for the practice was good with safe as requires improvement. The full comprehensive report on the December 2017 inspection can be found by selecting the 'all reports' link for Irlam Group Practice on our website at .

This inspection was an announced focused inspection carried out on 18 May 2018 to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulations that we identified in our previous inspection on 1 December 2017. In addition to the breaches, we identified an area where the practice should make improvements. This report covers our findings in relation to those requirements and also the additional improvements made since our last inspection.

Overall the practice remains rated as Good and 'safe' is now also rated as Good.

Our key findings were as follows:

- The practice ensured that pre-employment checks were carried out on new staff members which included Disclosure and Baring Service (DBS) checks for clinical staff.

The areas where the provider **should** make improvements are:

- Update the recruitment policy to include the pre-employment check list.

**Professor Steve Field** CBE FRCP FFPH FRCGP

Chief Inspector of General Practice

## Our inspection team

A CQC inspector reviewed the evidence at the practice.

## Background to Irlam Group Practice

Irlam Group Practice is a GP practice located in Salford. The address of the practice is 523 Liverpool Road, Irlam, Salford, M44 6ZS. The practice's website is:

The practice has good parking facilities and is easily accessed through public transport. It is a single story building and all parts of the building are easily accessible. The practice has approximately 4100 registered patients.

The practice has two male GP partners, a female assistant nurse practitioner, and a senior team leader, as well as a team of administration staff. The practice regularly uses locum GPs to provide extra sessions or if a female GP is required.

The practice population is made up of higher than the England average of patients aged over 45. The area the practice is located in has a deprivation level of five (out of 10) on the Indices of Multiple Deprivation decile (IMD). The lower the IMD score, the more deprived an area is.

The practice operates under a General Medical Services contract.

Outside of opening hours patients are diverted to the 111 out of hour's service.

## Are services safe?

**At our previous inspection on 1 December 2017, we rated the practice as requires improvement for providing safe services as the arrangements in respect of pre-employment checks for newly appointed clinical employees were not effective.**

**These arrangements had significantly improved when we undertook a follow up inspection on 18 May 2018. The practice is now rated as good for providing safe services.**

### **Safety systems and processes**

- The practice ensured that pre-employment checks were carried out on new staff members which included Disclosure and Baring Service (DBS) checks for clinical staff. The practice had a pre-employment check list in place which was completed before a new employee started working in the practice. However, the recruitment policy had not been updated to include the checklist.