

Miss Catherine Elizabeth Paul

Canwick House Care Home

Inspection report

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18 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Canwick House is a residential care home which has been run independently for more than 30 years. It provides care and accommodation for adults 65 years and older. The home is registered for care of people living with dementia. It has accommodation for a maximum of 20 older people in a single house. Bedrooms are arranged over two floors. At the time of our inspection there were 17 people living at the service. There were 18 health care assistant staff working at the home to provide care for residents. Staff were supported by a manager, deputy manager, housekeeper and administrative staff. There was an activities coordinator who led a range of activities with residents three days a week.

We found the following examples of good practice.

- There was a visiting pod in the garden which could be accessed without visitors entering the home. The pod had a glass screen to separate visitors and residents and was heated and had ramped access. This meant that visits to residents were supported in a way that ensured visitors to the home would not spread infection to residents or staff.
- Staff wore appropriate PPE correctly and had made a video for visitors about how to wear PPE, which had subtitles in different languages.
- Staff took additional measures to reduce the risk of infection such as using removable chair covers which were washed daily, social distancing of residents in communal spaces and cleaning of regular touch points with antimicrobial products.
- Managers had adapted ways of delivering meetings, handovers and training to reduce unnecessary staff contact.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe. Further information is in the detailed findings below.

Inspected but not rated

Canwick House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.