

Sanctuary Care Limited

Meadow View Residential Care Home

Inspection report

Blackthorne Road
Hersden
Canterbury
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Website: www.sanctuary-care.co.uk/care-homes-east-and-south-east/meadow-view-residential-care-home

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Meadow View Residential Care Home provides care and accommodation to older people, some of whom live with dementia. The service is registered to provide support to up to 60 people. At the time of the inspection, there were 27 people living at the service.

We found the following examples of good practice.

- The registered manager had measures in place to reduce the risk of infection from transferring from one area of the home to another. For example, staff working on each floor of the service used different personal protective equipment (PPE) stations on arrival and staff had separate facilities.
- Staff wore personal protective equipment PPE, such as masks, aprons and gloves. Spot checks on staff PPE practice were completed to ensure staff were following PPE guidance. On the day of inspection, we observed staff were using PPE in line with guidance.
- Staff supported people to keep in touch with their friends and relatives through phone calls and video calls. There were processes in place to reduce the risk of the spread of infection for essential visits, such as end of life visits. A new pod was being built in the garden to provide a safe space for people to receive visitors once these could be facilitated again.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Meadow View Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 02/03/2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.