

# Bevan Medical Group Surgery

## **Inspection** report

Bevan Grove Shotton Colliery Durham DH6 2LQ Tel: 0191 5261643 www.shottonmedicalpractic<u>e.nhs.uk</u>

Date of inspection visit: 6 June 2019 Date of publication: 16/07/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

#### Ratings

| Overall rating for this location | Good |  |
|----------------------------------|------|--|
| Are services safe?               | Good |  |
| Are services effective?          | Good |  |
| Are services caring?             | Good |  |
| Are services responsive?         | Good |  |
| Are services well-led?           | Good |  |

## Overall summary

We carried out an announced comprehensive inspection at Bevan Medical Group on 6 June 2019 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

## We have rated this practice as good overall and good for all population groups.

We found that:

• The practice provided care in a way that kept patients safe and protected them from avoidable harm.

- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

## Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

#### Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

| Older people  | Good |
|---|------|
| People with long-term conditions  | Good |
| Families, children and young people                                     | Good |
| Working age people (including those recently retired and students)      | Good |
| People whose circumstances may make them vulnerable                     | Good |
| People experiencing poor mental health (including people with dementia) | Good |

#### Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor.

### Background to Bevan Medical Group Surgery

Bevan Medical Group provides services to around 7,770 patients from five locations:

- Bevan Grove, Shotton Colliery, Co Durham, DL6 2LQ
- Station Road Surgery, Station Road, Shotton Colliery, Co Durham, DL6 2JL
- Easington Medical Centre, School Street, Easington Colliery, Co Durham, SR8 3PR
- Peterlee Health Centre, Suite 6, Peterlee, Co Durham, SR8 1AD
- Haswell Surgery, Front Street East, Haswell, Co Durham, DH6 2BL

We visited Bevan Grove, Station Road Surgery and Easington Medical Centre as part of this inspection.

The practice is a recent merger (January 2019) of two GP practices which were Station Road Surgery and Shotton Medical Practice.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury, surgical procedures and family planning.

The practice is part of NHS Durham Dales Easington and Sedgefield clinical commissioning group (CCG). The practice provides services based on a General Medical Services (GMS) contract agreement for general practice. The provider is a single-handed male GP who registered with the CQC in January 2019. The practice also employs a salaried male GP and several regular male locum GPs. There is one nurse practitioner and four practice nurses and three health care assistants. There is a pharmacist and several administration staff.

The practice provides late evening, weekend and bank holiday appointments. They are part of the local GP federation of GP practices who work together to provide appointments with GPs, nurses or health care assistants outside of their normal working hours. Patients can contact the practice reception team to arrange appointments. When this service is not provided patients requiring urgent medical care can contact the out of hours service provided by the NHS 111 service.

Information published by Public Health England rates the level of deprivation within the practice population group as one on a scale of one to 10. Level one represents the highest levels of deprivation and level 10 the lowest. Male life expectancy is 77 years compared to the national average of 79 years. Female life expectancy is 79 years compared to the national average of 83