

Shaftesbury Care GRP Limited

Hamilton House

Inspection report

6 Drayton Lane
Portsmouth
Hampshire
PO6 1HG

Tel: 02392385448

Website: www.bondcare.co.uk/hamilton-house/

Date of inspection visit:
11 January 2021

Date of publication:
01 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hamilton House is a nursing home which provides accommodation, personal care and nursing care to 60 older people, some of whom were living with dementia. The home has three floors, with a passenger lift which gave access to all floors and all bedrooms had en-suite facilities. At the time of the inspection, 44 people were living at the home.

We found the following examples of good practice.

A recent outbreak of COVID-19 was being managed. Staff followed guidance in people's risk assessments and care plans to keep people safe. The provider had ensured people and staff who tested positive, or displayed COVID-19 symptoms, had isolated in line with government guidance.

The home sent regular updates to family members to update them on current visiting restrictions in the home with assurances about how they were managing.

Since the outbreak the provider had maintained a no visiting policy, with an exception for people who were nearing the end of their life. The provider kept their visiting policy under review to ensure they supported people to keep safe.

The provider had also built a visiting pod with screening to minimise the risk of spreading infection, this enabled people to receive their visitors in a comfortable and safe way when the home is able to reopen to visitors.

The environment was very clean. Additional cleaning was taking place including of frequently touched surfaces.

There were sufficient stocks of PPE in the home. Stocks included masks, gloves, aprons and visors. There were also sufficient stocks of hand sanitiser and cleaning materials.

There was clear signage on the correct use of PPE and handwashing techniques and staff had received appropriate infection control and prevention training.

People and staff underwent regular COVID-19 testing in line with government guidance. This ensured anyone who had contracted COVID-19 could be identified in a timely way.

The provider had robust contingency plans in place. This ensured the safety of the service during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Hamilton House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.