

Palmgrange Limited

Clairleigh Nursing Home

Inspection report

104 Plaistow Lane
Bromley
Kent
BR1 3AS

Tel: 02084601527

Date of inspection visit:
27 August 2020

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13 October 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Clairleigh Nursing Home provides accommodation and nursing, or personal care for up to 50 people. There were 36 people living at the home at the time of this inspection.

We found the following examples of good practice:

- The provider had appropriate arrangements in place for visitors to help reduce the risk of the spread of COVID-19. On arrival, all visitors were required to wash their hands using the handwashing facilities adjacent to the home's entrance. They were screened for symptoms of infection and required to wear personal protective equipment provided by the home during their visit.
- People were supported to maintain links with friends and family via telephone and video calls, and using the home's garden facilities, including the garden house. Family garden visits were booked in advance and staff cleaned the visiting area between each visit. Staff supported people throughout visits and ensured social distancing was maintained.
- Staff received training in infection control which had been updated to include information on managing the risk of the spread of COVID-19 and the use of Personal Protective Equipment (PPE).
- The home had arrangements in place to test both people and staff for COVID-19, in line with the current guidelines on testing. Appropriate staff had been trained to carry out the tests.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were somewhat assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Clairleigh Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 27 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.