

# Community Homes of Intensive Care and Education Limited

# Abbeyfield Lodge

## Inspection report

184-186 Reading Road South  
Church Crookham  
Fleet  
Hampshire  
GU52 6AE

Tel: 02031950143  
Website: [www.choicecaregroup.com](http://www.choicecaregroup.com)

Date of inspection visit:  
11 August 2020

Date of publication:  
08 September 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Abbeyfield Lodge provides accommodation and support for up to 13 people with a learning disability, autism or mental health needs. At the time of this inspection there were nine people living in the home. Accommodation includes twelve single bedrooms and a self-contained flat. Shared spaces include two sitting areas, a dining area, and an enclosed garden with a cabin. At the time of the inspection refurbishment works were in progress, including a new wet room.

We found the following examples of good practice:

- The provider had changed their business continuity plan to include managing risks of a second spike in COVID-19 infections. This included showing how the provider's contingency team would continue to support individual homes to keep people safe.
- The provider had up to date guidance for people using the service on how to keep safe during the pandemic. This was available in easy read format which took into account people's individual communication needs.
- The provider had updated their admissions procedure to include how to admit new people into the service during a pandemic. This included how to manage pre-admission visits to the service in a way that kept existing residents safe.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Abbeyfield Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.