

Restgate Limited

Oaklodge Care Home

Inspection report

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28 October 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Oaklodge Care Home is a residential care home providing personal and nursing care to up to 36 people, some of whom are living with dementia. At the time of our inspection there were 27 people living in the service.

We found the following examples of good practice.

- Safe arrangements were in place for people to receive visits from health professionals which included a temperature check, questionnaire and use of personal protective equipment (PPE) such as masks and hand sanitiser. Window visits took place regularly for people to see their loved ones. A new cabin had been purchased so visits could start to take place in the garden when safe to do so.
- When people were admitted to the service or returned from hospital, government guidance was followed to support them self-isolate for the required period of time. They were also required to have a negative test result prior to admission. This reduced the risk of infection spread if anyone was carrying the Covid-19 virus.
- There was a regular programme of Covid-19 testing in place for staff and people living in the service. This meant swift action could be taken if anyone received a positive test result.
- There were sufficient stocks of PPE including masks, gloves, aprons and hand sanitiser. This helped reduce the risk of cross infection. Staff were seen to be wearing PPE appropriately during the visit.
- Quality assurance audits took place of infection prevention and control processes. The manager had recently joined the service and planned to add further checks into the audit process. They also planned to make improvements to some other processes such as individual risk assessments around Covid-19 for people and staff.
- None of the staff working in the service worked in any other care setting. Since the new manager arrived in September they had only required an agency member of staff to cover one shift. The agency worker was Covid-19 tested. These measures reduced the risk of infection spread within the service.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Oaklodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 28 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.