

St Helens Council

# Brookfield Support Centre

## Inspection report

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Date of inspection visit:  
19 January 2023

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Brookfield Support Centre is a residential care home providing personal care to up to 39 people. The service provides support to people by providing intermediate care services. Intermediate care is for people who are ready to be discharged from hospital but may not be fit enough to go home straight away, or for those who may have difficulties managing at home due to illness or reduced mobility. They may require a further period of recovery and/or rehabilitation.

We found the following examples of good practice.

A designated unit within the home had been identified for use to admit people to the service. This meant the risk of cross infection was mitigated.

Staff were provided with current infection prevention and control (IPC) guidance. There was a designated infection control lead who worked effectively with other staff to ensure they followed correct IPC procedures.

Well stocked and clearly signed personal protective equipment (PPE) stations were located around the service. Staff were observed using correct PPE equipment when carrying out their duties. People told us staff always wore the correct PPE.

The service was clean and well maintained. Cleaning schedules were in place and regularly monitored.

# The five questions we ask about services and what we found

We always ask the following five questions of services.

## Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

# Brookfield Support Centre

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 19 January 2023 and was unannounced.

# Is the service safe?

## Our findings

### Visiting in care homes

- People who used the service told us their family members and friends could visit them during their stay. The length of a person's stay could range from 1 night to 6 weeks, dependent upon their individual care needs.
- There was a flexible approach to visiting, however written procedures did not fully align to government guidance. We discussed this with the registered manager and received assurance systems had been fully reviewed. Information provided to people who used the service, and their loved ones about visiting arrangements was also updated.

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was supporting people living at the service to minimise the spread of infection.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was responding effectively to risks and signs of infection.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.