

Leonard Cheshire Disability

Dorandene - Care Home Learning Disabilities

Inspection report

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22 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Dorandene is a residential care service for up to nine people with learning disabilities. Care is provided across two floors in one adapted house. At the time of this inspection, there were eight people living at the service.

We found the following examples of good practice.

When visiting the service was not possible people had been supported to stay in regular contact with friends, family and day services using telephone and video calls.

Staff took time to explain to people any important changes to COVID-19 guidance in a way that was meaningful to the individual. This included using pictures and easy read information where appropriate.

Staff received regular training about infection prevention and control which included specific training about personal protective equipment (PPE) and how to use it correctly.

Cleaning had increased during the COVID-19 pandemic and frequently touched surfaces such as light switches and door handles were cleaned regularly every day to reduce the risk of infection. There was hand sanitizer readily available around the service.

People living at the service and staff had individual COVID-19 risk assessments which were regularly reviewed. These were used to help identify factors which might make them particularly vulnerable to COVID-19 and how these risks could be reduced.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Dorandene - Care Home Learning Disabilities

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.