

Sanctuary Care Limited

Riverlee Residential and Nursing Home

Inspection report

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31 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Riverlee Residential and Nursing Home provides residential and nursing care for up to 75 older people over three floors and specialises in dementia care. There were 67 people living at the service at the time of our inspection.

We found the following examples of good practice.

The provider maintained sufficient stock of suitable personal protective equipment (PPE) for staff to use whilst working at the home. Staff followed national guidelines when using PPE to help minimise the risk of the spread of infection.

The service had procedures in place for any visitors, including visiting health and social care professionals when visiting the service. These included screening visitors for COVID-19, providing them with appropriate PPE, and following safe infection control practices.

There were procedures in place to ensure people were safely admitted to the home. This was in line with current national guidelines relating to care home admissions during the pandemic. Staff received infection prevention and control training and demonstrated awareness of how to apply this whilst working.

People and staff were regularly tested for COVID-19. The registered manager and the provider understood and implemented actions to effectively manage any potential COVID-19 outbreak. The registered manager and provider carried out regular health and safety checks to ensure infection control risks were managed safely. The provider had infection prevention and control policies in place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Riverlee Residential and Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 31 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.