

Salutem LD BidCo IV Limited

Godfrey Olsen House

Inspection report

Flats 1-4 Godfrey Olsen
Yonge Close
Eastleigh
Hampshire
SO50 9ST

Date of inspection visit:
25 January 2022

Date of publication:
03 February 2022

Tel: 02380629610

Website: www.salutemhealthcareltd.com

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Godfrey Olsen House is a residential service registered to provide accommodation and personal care to up to six people who have a learning disability and associated needs. At the time of the inspection, six people were living at the service.

We found the following examples of good practice.

- There were arrangements in place for people's families and visiting professionals to safely visit the home.
- The service was divided into four independent flats which facilitated better social distancing between people living at the home.
- The provider ensured people were involved in risk assessment process and understood how to keep themselves safe from risks in relation to COVID-19.

We were assured that this service met good infection prevention and control guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Godfrey Olsen House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We identified one bathroom, which required attention and the provider undertook to ensure the bathroom was deep cleaned. The bathroom included a specialist bath for assisted bathing which had a stain in the bottom. The provider told us the bath was no longer in use and there were plans to remove it. We found the provider did not have a lockable external waste bin, which could be secured, to store contaminated waste until it was collected. The provider told us an appropriate external bin was on order. The management team

were in the process of documenting risk assessments in relation to COVID-19 that previously had been considered but had not been fully documented.

We have also signposted the provider to resources to develop their approach.