

Faircross Care Home London Limited

Faircross Care Home London Limited

Inspection report

100 Faircross Avenue
Barking
Essex
IG11 8QZ

Tel: 02082202176

Date of inspection visit:
20 January 2022

Date of publication:
15 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Faircross Care Home London Limited is a registered care home providing personal care for up to five people with autism or learning disabilities. At the time of Inspection, five people were living in the home.

We found the following examples of good practice.

Visitors to the home were checked before entering the building. Their temperature, COVID-19 vaccination status and recent negative COVID-19 Lateral Flow Test (LFT) result were required before being permitted to enter the home. This was done to limit the risk of catching or spreading infections. Visitors were provided with Personal Protective Equipment (PPE) to wear, such as a face mask, to also limit potential infection transmission.

Staff were tested regularly. Staff members took Polymerase Chain Reaction (PCR) tests weekly and LFT tests three times a week. Only staff providing a negative test result were permitted to work.

The service had enough staff. Staff absences were covered by existing staff, but the registered manager had a contingency plan in place with an employment agency should they be required to meet people's need in the event of an emergency. During a recent outbreak of COVID-19 in the home, the provider had stopped visitors attending the service and had put other measures in place to limit the spread of infection, such as isolating those infected. Where people had been unable to have visitors, people were assisted with video calls to maintain contact with relatives.

Infection control policies, procedures and risk assessments were up to date. These supported staff to keep people safe. The provider kept up to date with government guidance with regard to COVID-19 to ensure they were following it correctly.

All staff had been trained in infection control and the use of PPE. We saw staff using PPE correctly. Handwashing guidance and infection control signage was displayed in prominent places. The premises were kept clean at all times to maintain hygiene and help prevent the spread of infections.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Faircross Care Home London Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider ensured they had enough staff at all times to meet people's needs.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was facilitating visits for people living in the home in accordance with the latest government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.