

NYMS Services Ltd

Pennine Care Centre

Inspection report

Hobroyd
Glossop
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19 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Pennine Care Centre is a care home registered to provide accommodation and personal care to up to 64 people. At the time of this inspection there were 40 people living there. The home is comprised of two units, Pennine Unit and Moorland Unit. Moorland Unit is a male only unit.

We found the following examples of good practice.

- ☐ There were systems in place to ensure the risk of visitors spreading or catching coronavirus were mitigated.
- ☐ The registered manager had implemented increased cleaning schedules and identified 'high touch' and 'high traffic' areas of the home to be cleaned more frequently.
- ☐ People only moved into the home after a negative coronavirus test and the registered manager made sure they understood and were happy to be cared for in their bedrooms for the 14 day isolation period.
- ☐ The provider had built an outside aviary. Within the aviary was a decked area with a cabin to be used by people and their visitors when visiting was allowed again. People had researched and chosen the breeds of birds who lived in the aviary.
- ☐ The provider had bought a large screen interactive device to enable people to enjoy video calls with relatives whilst the home was closed to visitors.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Pennine Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections. The home was closed to visitors at the time of the inspection. There were processes in place for professional visitors, such as temperature checks on arrival, a sanitising station at the door and personal Protective Equipment (PPE) provided. The provider had built an outdoor aviary and there was a decked area within this that had a cabin that would be used for outdoor visits once these were allowed again. People who wanted to be involved had chosen the breeds of birds to be included in the aviary.
- We were assured that the provider was meeting shielding and social distancing rules. The registered manager had rearranged furniture so people could still be sociable in communal areas whilst remaining socially distant from one another. The provider had bought a large screen interactive device for people to use when they had video calls with friends and relatives. Staff did not mix between the two units of the home and were provided with separate areas for them to take their breaks alone.
- We were assured that the provider was admitting people safely to the service. People only moved in after a negative coronavirus test. People would be cared for in their bedrooms for the first 14 days they were there. The registered manager ensured people and their relatives understood and agreed to this before they moved in.
- We were assured that the provider was using PPE effectively and safely. There was adequate supply of PPE and we saw staff using this appropriately. Staff did not wear uniforms outside of work and were provided with areas for them to change when they arrived at the home.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. The home appeared clean and hygienic throughout. The registered manager had implemented enhanced cleaning schedules that identified 'high touch' and 'high traffic' areas to be cleaned more frequently. The staff were provided with guidance to ensure they understood and used the recommended dilution of cleaning products.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.