

Meridian Healthcare Limited

Daisy Nook House

Inspection report

Bamburgh Drive
Ashton Under Lyne
Lancashire
OL7 9SX

Tel: 01613431033

Date of inspection visit:
03 March 2021

Date of publication:
11 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Daisy Nook House is a care home with accommodation for up to 40 people who require personal care, some of who are living with dementia. The service had three communal lounge/dining areas which contained a small kitchen so staff could access hot and cold drinks at any time for people. At the time of the inspection there were 35 residents.

We found the following examples of good practice.

The provider was following best practice guidance in terms of ensuring visitors to the home did not spread COVID-19. Staff were adhering to personal protective equipment (PPE) guidance and practices, and there was a space for staff to change before and after their shift.

Communal areas were well spaced and with support from staff, residents were encouraged to maintain social distancing. Clear plans were in place for those who were required to self-isolate. For those residents who struggled with isolation additional support was provided.

Following a fund-raising initiative, the provider purchased a table sized tablet computer. This enabled some popular activities stopped due to Covid-19 to continue, such as armchair exercise and the community choir, as well as new interactive activities to support resident's wellbeing. The large screen also facilitated virtual visiting and interaction with friends and relatives.

There were detailed plans in place to allow for safe visiting where essential and in readiness for when government restrictions are lifted.

Staff continued to support people to access healthcare, and arrangements were in place should residents need to attend, for example outpatient appointments safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Daisy Nook House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.