

Superior Care (Midlands) Limited

Newbury Manor

Inspection report

Newbury Lane
Oldbury
West Midlands
B69 1HE

Tel: 01215321632

Date of inspection visit:
20 October 2020

Date of publication:
02 November 2020

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Newbury Manor is a care home, providing support, personal care and accommodation for up to 56 people. Newbury Manor provides care to people over the age of 65, some of whom are living with health care conditions including dementia. At the time of our inspection visit 48 people lived at the home.

We found the following examples of good practice.

- The provider had converted a room at the property into a visiting space for professionals which included a large screen to support them to continue to visit safely.
- The provider had supported staff financially during the pandemic and recognised the impact COVID-19 had had on staff and their families.
- The registered manager had implemented a system of virtual handovers to share information which supported staff to social distance within the care home.
- The provider paid for staff to access taxis so they did not have to use public transport to get to work to reduce the risk of transmission.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Newbury Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 20 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.