

Ivy Cottage (Ackton) Ltd

Ivy Cottage

Inspection report

Ackton Lane
Ackton Featherstone
Pontefract
West Yorkshire
WF7 6HP

Tel: 01977701370
Website: www.ivycarehomes.com

Date of inspection visit:
19 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

- During our inspection, we found Ivy Cottage to be visibly clean. The environment was tidy and odour free.
- During our inspection, we found that staff were wearing the correct Personal Protective Equipment (PPE). Staff had a good understanding of the correct PPE they needed to wear.
- Throughout the pandemic, staff recognised that there was a need for more activities. There are now more more activities and events taking place regularly in the home.
- Throughout the pandemic, staff at the home supported people to keep in contact with their relatives and friends. This was achieved through telephone calls and writing letters.
- The home were in receipt of support from a Covid Lead from Ivy Care. This supported the manager and staff in managing Covid and working towards best practice.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Ivy Cottage

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 19 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider knew how to access testing for people using the service and staff who displayed symptoms of Covid-19.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were reassured that the home had completed regular internal IPC audits.