

Red Oaks Care Ltd

Red Oaks Care Ltd

Inspection report

The Oaks
The Rosery, Mulbarton
Norwich
NR14 8AL

Tel: 07885390116

Date of inspection visit:
04 December 2020

Date of publication:
11 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Red Oaks Care Ltd is a care home providing personal care and accommodation for up to 6 people who have a learning disability.

We found the following examples of good practice;

- All staff and people who use the service are receiving COVID-19 testing as per government guidelines. In addition, daily temperature checks are being taken of the staff team, as well as the people who use the service to further protect all individuals.
- The service had clear infection control signage both at the entrance and throughout the building.
- The provider sought additional training in relation to Infection Prevention and Control and Covid-19 to expand the staff teams knowledge on this subject. The provider had also created their own competency quiz's which they are completing with all staff members to refresh learning.
- Regular cleaning was evident of the day of the visit. The environment appeared clean and highly personalised. Cleaning records documented repeat cleaning taking place.
- Risk assessments were in place for both staff and people who use the service to evidence all parties individual risks have been fully assessed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Red Oaks Care Ltd

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 04 December 2020 and was announced. Inspection activity continued remotely until 15 December 2020.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.