

The Orders Of St. John Care Trust

OSJCT Henry Cornish Care Centre

Inspection report

Rockhill Farm Court
Chipping Norton
Oxfordshire
OX7 5AU

Tel: 01608642364
Website: www.osjct.co.uk

Date of inspection visit:
31 December 2021

Date of publication:
07 January 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Henry Cornish Care Centre is a residential care home providing personal and nursing care to 32 older people at the time of inspection. The service can support up to 50 people.

We found the following examples of good practice.

The home was spotlessly clean and a rigorous cleaning schedule was in place and followed by a dedicated domestic team.

Staff had been well trained and followed robust PPE [personal protective equipment] protocols. Due to the layout and size of the building, social distancing was in place and followed. Staff had taken steps that supported people with social distancing wherever possible.

Protocols and procedures for operating as a designated setting were in place. This included staffing arrangements and training. The management were also aware of zoning guidelines and were well placed to implement zoning when the designated setting became operational.

The provider ensured there was a sufficient stock of PPE and the vetted supplier ensured it complied with the quality standards. Staff had infection control training and understood the correct donning and doffing procedure.

People were supported by a stable and committed team of staff whom they knew well. This helped people to recognize the individual staff with the need to wear face masks.

Staff were well supported and praised the management team, comments included; "Management support has been very good throughout the pandemic." The provider considered risks and impact of the inspection on the individual staff members, this included around their health conditions as well as their caring responsibilities.

Additional cleaning schedules had been introduced to reflect additional tasks such as cleaning of frequently touched surfaces. Regular audits took place which led to improvements and safety. For example, revised cleaning schedules and extra hand sanitiser stations.

Regular testing for Covid-19 was conducted for both people living at the service and the staff. There was a comprehensive contingency plan of what to do in case of an outbreak.

The provider ensured people's relatives were able to stay in touch with people. For example, by using technology and through safe, face to face visits in an adapted shielded room, then as restrictions were lifted, through visits in line with Government guidance.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Details are in our Safe findings below

Inspected but not rated

OSJCT Henry Cornish Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting for people discharged from hospital with a positive COVID-19 status. This targeted inspection was to ensure that the service was compliant with infection prevention and control measures.

This inspection took place on 31 December 2021 and was announced/unannounced. We gave the service 24 hours] notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.