

# Care UK Community Partnerships Ltd Hadrian Park

## Inspection report

Marsh House Avenue  
Billingham  
Cleveland  
TS23 3DF

Tel: 03334343036  
Website: [www.careuk.com/care-homes/hadrian-park-billingham](http://www.careuk.com/care-homes/hadrian-park-billingham)

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22 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

# Summary of findings

## Overall summary

Hadrian Park is a residential care home that provides accommodation and personal care for up to 74 older people and people living with dementia. At the time of the inspection there were 59 people using the service.

We found the following examples of good practice.

Visitors were required to complete a health questionnaire before visiting the home. Temperature checks were completed on arrival and personal protective equipment (PPE) was available for all visitors. Lateral flow testing was also done, and results obtained prior to visits taking place. Plans were in place for visiting to commence again in line with government guidance and there was a purpose built visiting pod within the home to make visits as safe as possible.

Alternatives such as telephone and video calls with relatives were arranged for families who could not visit. The registered manager had kept in regular contact with family members to provide reassurance when they were not able to visit. An online question and answer session to address any general concerns had also been held.

Staff were working hard to ensure people did not feel isolated and more one-to-one activities were taking place. Staff had created a range of activity booklets containing things such as puzzles and colouring activities to try to reduce boredom when people were isolating.

Staff changed into their uniform before the start of their shift and changed again before going home. The option had been given to staff to launder their uniforms at the home if they wished to. We observed staff wearing PPE correctly throughout the home. Staff who needed to shield were supported to do so. Special provision and changes to working patterns had been made to accommodate staff who were more vulnerable, for example staff members who were pregnant had been able to transfer to office work.

There was a plentiful supply of PPE and a number of PPE stations around the home so staff could change their PPE prior to entering individual rooms. Clinical waste bins were in place for the safe disposal of used PPE. There were laminated posters all around the home reminding staff of the correct PPE procedures and staff had received support and training from a specialist infection prevention and control (IPC) nurse. Explanations and reassurance had been given to people about why staff were wearing masks and some people were so comfortable with the practice they sometimes chose to wear them too.

The home was very clean and tidy. Enhanced cleaning schedules were in place and this was the responsibility of all staff. These included regular cleaning of high touch areas such as handrails and door handles on both day and night shifts to reduce the risk of cross infection. Suitable arrangements were also in place to manage contaminated laundry. There were two infection control champions on the staff team who helped and supported staff with safe working practices.

There was a detailed infection prevention and control policy in place and regular checks were completed.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

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### **Inspected but not rated**

# Hadrian Park

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 February 2021 and was announced.

## Is the service safe?

### Our findings

S5□How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.