

Dresden House Limited

# Dresden House Limited

## Inspection report

81 Trentham Road  
Dresden  
Stoke-on-Trent  
Staffordshire  
ST3 4EE

Tel: 01782343477  
Website: [www.dresden-house.co.uk](http://www.dresden-house.co.uk)

Date of inspection visit:  
02 March 2021

Date of publication:  
15 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Dresden House Limited provides accommodation and personal care for up to 25 people in one adapted building. At the time of the inspection, there were 15 people using the service.

We found the following examples of good practice.

- The provider had shared their visiting procedure with relatives, which was updated as government guidance changed. This contained details of the booking system to ensure there was time between visits to complete a thorough sanitisation of the visiting.
- When visits had been restricted other methods were used to ensure people continued to have contact with their loved ones such as, video and telephone calls.
- The environment was clean. Additional cleaning had been implemented and new equipment had been purchased to help lower the risk of cross transmission.
- Individualised risk assessments had been completed to ensure people and staff in high risk groups were supported to remain safe.
- Staff were supported by the registered manager during periods of anxiety and staff had been signposted to external wellbeing services.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Dresden House Limited

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control (IPC). This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 02 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.