

Principle Care Limited

Principle House

Inspection report

95 Ringwood Road
Walkford
Christchurch
Dorset
BH23 5RA

Tel: 01425277707

Date of inspection visit:
15 June 2021

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09 July 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Principle House is a residential care home providing support to younger adults living with a learning disability or autistic spectrum disorder. At the time of our inspection five people were living at the service.

We found the following examples of good practice and provided feedback on environmental improvements needed.

Staff had undertaken infection, prevention and control (IPC) training and regularly had their competencies checked. This included hand washing technique, putting on and taking off personal protective equipment (PPE) and correctly wearing PPE.

Visiting arrangements were in line with the latest government guidance and included up to five people being named visitors, with only two visiting at one time. An appointment system was in place and on arrival visitors needed to take a rapid COVID-19 test and have their temperature taken. Alternative arrangements included video and telephone chats.

PPE was worn correctly, available to staff and in good supply. Staff and people at the service were participating in the testing and vaccination programmes. Some people had declined a vaccination and additional support was being provided by a registered learning disability nurse specialist. They were exploring individual concerns about healthcare and offering support and guidance.

We spoke with the registered manager about changes to the environment needed to ensure people were protected from avoidable harm. This included replacing a stained, poorly fitting carpet, damaged sofa and uneven patio.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Principle House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 June 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- We were not fully assured that the provider was promoting safety through the layout and hygiene practices of the premises. We found that the lounge carpet was not clean and poorly fitted, a sofa had damaged upholstery which compromised safe cleaning, and outside patio space presented a trip hazard. The registered manager agreed with our findings and has submitted an action plan detailing immediate actions to protect people from avoidable harm, and arrangements for the flooring, sofa and patio area to be changed to a safe standard.