

Abbeyfield Somerset Society Limited

Abbeyfield (Somerset)

Society

Inspection report

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24 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Abbeyfield (Somerset) Society is a care home which is registered to provide care and accommodation to up to 44 people. The home is able to provide care for older people with a variety of needs.

One part of the home, Quantock, provides care for people living with dementia, the main part of the home provides care to older people with personal care needs and there are apartments for people who wish to live a more independent lifestyle within the safety and security of the care home. At the time of the inspection 31 people were living at the home.

We found the following examples of good practice.

Staff were following good infection prevention and control measures to minimise risks to people. There were regular audits and competency checks to make sure good practice was fully understood and followed by staff.

There were various ways for people to see and keep in touch with friends and family. The home had a variety of safe visiting areas and staff were supporting people with video and phone calls.

Where there were specific concerns about a person the registered manager had arranged for a family member to be an essential carer to enable them to visit more regularly. This had proved very beneficial to the person. The essential carer told us they had completed training in infection prevention and control and wearing personal protective equipment. They were also part of the home's testing regime.

People continued to have access to a variety of activities and entertainment. This included daily activities, celebrating special events and drives out in the home's minibus.

Staff felt very well supported by the management team and told us they felt safe working at the home. Staff we spoke with praised the registered manager for how well they kept people, families and staff up to date with what was happening in the home and any changes that had needed to be made.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Abbeyfield (Somerset) Society

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.