

Genix Healthcare Ltd

Genix Healthcare Dental Clinic – Whitley Bay

Inspection Report

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Overall summary

We carried out an announced inspection of this practice on 9 September 2016. Breaches of legal requirements were found. After the inspection, the practice wrote to us to say what they would do to meet legal requirements in relation to well-led care.

We undertook this focused inspection to check they had followed their plan and to confirm they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Genix Healthcare Dental Clinic - Whitley Bay on our website at www.cqc.org.uk.

Our findings were:

Are services well-led?

We found that this practice was providing well led care in accordance with the relevant regulations.

Background

Genix Healthcare Dental Clinic is situated in the town centre of Whitley Bay. The practice offers NHS and private dental treatments including preventative advice, domiciliary home visits, cosmetic dental treatment and conscious sedation.

The practice has four surgeries located on the first floor with a lift for access, a decontamination room connected by a hatch to a sterilisation room, a sedation recovery room, a waiting area, a reception area to welcome patients and patient toilets. There are staff facilities and offices also on the first floor of the premises.

There are five dentists, a dental hygiene therapist, four dental nurses (one of which is a senior dental nurse), a treatment co-ordinator, a receptionist and a practice manager.

The practice is open:

Monday to Thursday 8am and 8pm

Friday 8am to 5pm

Saturday 10am to 2pm.

The practice manager is the registered manager. A registered manager is a person who is registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the practice is run.

Summary of findings

Our key findings were:

- The practice had reviewed the recruitment policy and procedures to ensure they are suitable and the recruitment arrangements are in line with Schedule three of the Health and Social Care Act 2008

(Regulated Activities) Regulations 2014 to ensure necessary employment checks are in place for all staff and the required specified information in respect of persons employed by the practice is held, in particular Disclosure Baring Service checks (DBS).

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services well-led?

We found that this practice was providing well-led care in accordance with the relevant regulations.

Since the last inspection on 9 September 2016 the practice had effective systems and processes in place to ensure that all care and treatment was carried out safely. For example, the practice had implemented and followed a recruitment policy and procedure for new members of staff joining the team, including the completion of a Disclosure and Barring Service (DBS) checks and reviewing immunisation status.

No action



Genix Healthcare Dental Clinic – Whitley Bay

Detailed findings

Background to this inspection

We undertook a desk based inspection of on the 13 October 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the practice after our inspection on 9 September 2016 had

been made. We inspected the practice against one of the five questions we ask about services: is the service well-led. This is because the service was not meeting some legal requirements.

The inspection was carried out by a CQC inspector.

During the inspection we spoke with the registered manager and supporting evidence was sent to the inspector to confirm our findings.

Are services well-led?

Our findings

Governance arrangements

Since the last inspection on 9 September 2016 the registered provider had reviewed their recruitment policy which included a process to be followed when employing new staff. This included obtaining proof of their identity, checking their skills and qualifications, registration with relevant professional bodies, taking up references and completing a Disclosure and Barring Service (DBS) check and reviewing immunisation status.

DBS checks were now completed for all new members of staff joining the team and evidence of this was sent to the

inspector. The DBS checks identify whether a person has a criminal record or is on an official list of people barred from working in roles where they may have contact with children or adults who may be vulnerable.

All staff now had detailed evidence of their immunisation status. It is recommended that people who are likely to come into contact with blood products or are at increased risk of needle-stick injuries should receive these vaccinations to minimise risks of acquiring blood borne infections. Members of staff new to healthcare should receive the required checks as stated in the Green book, chapter 12, Immunisation for healthcare and laboratory staff. (The Green Book is a document published by the government that has the latest information on vaccines and vaccination procedures, for vaccine preventable infectious diseases in the UK).