

New Hope Specialist Care Ltd

New Hope Care Aldershot

Inspection report

Victoria House,
Aldershot,
Hampshire,
GU11 1EJ
Tel: (01252) 352315

Date of inspection visit: 12 and 14 October 2015 and
6 November 2015
Date of publication: 23/12/2015

Ratings

Overall rating for this service

Is the service safe?

Is the service effective?

Is the service caring?

Is the service responsive?

Is the service well-led?

Overall summary

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Is the service effective?

Is the service caring?

Is the service responsive?

Is the service well-led?

New Hope Care Aldershot

Detailed findings

Background to this inspection

Is the service safe?

Our findings

Is the service effective?

Our findings

Is the service caring?

Our findings

Is the service responsive?

Our findings

Is the service well-led?

Our findings

This section is primarily information for the provider

Action we have told the provider to take

The table below shows where legal requirements were not being met and we have asked the provider to send us a report that says what action they are going to take. We did not take formal enforcement action at this stage. We will check that this action is taken by the provider.

This section is primarily information for the provider

Enforcement actions

The table below shows where legal requirements were not being met and we have taken enforcement action.