

Knightingale Care Limited

Oaklands Care Home

Inspection report

238 North Street
Langwith
Mansfield
Nottinghamshire
NG20 9BN

Tel: 01623744412

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01 March 2022

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16 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Oaklands Care Home is a care home providing personal and nursing care for up to 52 people. At the time of inspection, 35 people were living at the home. The home is split onto separate floors, each of which has communal lounges and dining spaces as well as an accessible garden space.

We found the following examples of good practice.

The home was clean and well maintained and domestic staff were visible around the home.

Cleaning records were completed by domestic staff. The registered manager assured us they would increase monitoring measures to ensure when other staff were covering domestic shifts, they were always completing the required documents to demonstrate cleaning tasks had been completed. Rota's showed domestic staff, or additional cover, were always on duty to ensure cleaning tasks were completed.

The registered manager reviewed and consolidated information within people's risk assessments to create a single comprehensive COVID-19 risk assessment for people living at the service.

The home had the facilities to effectively cohort people in the event of an outbreak and had considered how they could ensure this had minimal impact on people with dementia.

Staff were up to date on mandatory infection, prevention and control (IPC) training and we observed good IPC practice by staff during inspection.

Staff participated in the testing and vaccination programme.

People using the service were supported to receive regular visits from relatives.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oaklands Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 1 March 2022 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was following the government guidance in relation to visitors. When relatives were unable to visit, the home was able to facilitate video calls for people to see their loved ones.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.