

Autism.West Midlands

Wagstaff Way

Inspection report

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02 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Wagstaff Way is a care home for up to four younger people with learning disabilities and autism. During our visit four people lived at the home.

We found the following examples of good practice.

- A health screening questionnaire was completed when visitors arrived at the home. The provider's visitor protocol explained the expectation of visitors in line with current guidance.
- Information to help people understand the pandemic had been created in a variety of formats including pictures. The information had successfully supported people to manage their levels of anxiety.
- People had been supported to maintain contact with their local community. For example, a virtual tea party had taken place.
- A Covid-19 information pack had been created for staff. The information outlined the practices staff needed to follow to keep themselves and others safe during the pandemic. For example, the personal protective equipment they needed to wear when they completed different tasks to prevent the transmission of infection.
- The time staff started their shifts had been staggered to reduce the risk of cross transmission.
- Cleaning schedules had been increased and additional audits had been implemented to monitor cleanliness and staff compliance with the provider's infection control policy.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Wagstaff Way

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 02 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.