

Ambient Support Limited

1 Devonshire Avenue

Inspection report

1 Devonshire Avenue
Beeston
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26 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

1 Devonshire Avenue is a 'care home'. Care is provided for younger adults with learning and physical disabilities across two separate houses, for a maximum of 20 people. At the time of our inspection 18 people were using the service. The two houses both have a kitchen and large communal areas for people to spend time in. Both houses share an outside space with seating.

We found the following examples of good practice.

- Visitors had their temperature taken and were asked about their health. Hand washing facilities were accessible, hand sanitiser and masks were provided. Information was displayed about social distancing and handwashing techniques.
- Staff were provided with the appropriate personal protective equipment [PPE]. Fit testing had been carried out to ensure they were suitable for staff. Posters were displayed to remind staff how to put on and take off their PPE. Additional clinical waste bins had been purchased to dispose of PPE safely.
- The registered manager had registered for 'whole house testing' for people living at the service permanently and staff and they were waiting for this to commence.
- Families were kept updated about changes within the service. Relatives remained involved in people's care. People stayed in contact with their families by phone, video calls and window visits to prevent isolation and promote people's mental wellbeing.
- Risk assessments were carried out to assess the impact of Covid 19 on people and staff. Actions were taken to reduce the risks to people where necessary.
- Guidance on cleaning products was sought from the infection prevention and control team. The cleaning of touch points such as door handles, keyboards, phones, taps and switches had been increased and documented.
- The registered manager undertook contingency planning in case there was a future outbreak of Covid 19. For example, extra bank staff were employed to cover potential staff absences.
- Respite care was provided to people who were not symptomatic. Anyone staying for respite was required to isolate in their bedroom and stayed for a maximum of two nights.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

1 Devonshire Avenue

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 26 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.