

Inspire Dental Care

Inspire Dental Care – Kilburn

Inspection report

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Overall summary

We undertook a follow up desk-based review of Inspire Dental Care - Kilburn on 3 March 2023. This was carried out to review the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who had remote access to a specialist dental advisor.

We had previously undertaken a comprehensive inspection of Inspire Dental Care - Kilburn on 5 October 2022 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for Inspire Dental Care - Kilburn dental practice on our website www.cqc.org.uk.

When 1 or more of the 5 questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

Summary of findings

The provider had made improvements in relation to the regulatory breach we found at our inspection on 5 October 2022.

Background

Inspire Dental Care - Kilburn is in the London Borough of Brent and provides NHS and private dental care and treatment for adults and children.

There is level access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces are available near the practice. The practice has made reasonable adjustments to support patients with specific needs.

The dental team includes 2 dentists, a visiting implant dentist, 2 qualified dental nurses and a trainee dental nurse. The practice has 4 treatment rooms.

During the review we spoke with the principal dentist. We looked at practice policies, procedures and other records to assess how the service is managed.

The practice is open:

Monday to Friday from 8.30am to 5pm and on Saturday by appointment only.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 3 March 2023 we found the practice had made the following improvements to comply with the regulations:

- Improvements had been made to mitigate fire risks at the practice in line with a risk assessment carried out on 13 October 2022. The fire detection system had been serviced in January 2023. Staff had undertaken training in fire safety procedures. The provider told us that periodic in-house checks of the fire safety equipment were carried out and these checks had been recorded. There were systems in place to ensure the fire risk assessments were reviewed regularly and there was ongoing and effective fire safety management.
- The practice had safely disposed all medicines previously held on site and they no longer dispensed medication.
- Relevant training documents to demonstrate skills and knowledge necessary for competence were now available for the visiting implant dentist.
- The practice implemented a structured induction program. This covered various topics, including fire safety, medical emergency and safeguarding arrangements within the practice.
- The practice discussed medical emergency scenarios in practice meetings to ensure staff were confident in the use of medical emergency equipment and their role in the event of a medical emergency. They arranged in-house basic life support training for the dental team in March 2023.

The practice had also made further improvements:

- The practice implemented systems for monitoring and recording the fridge temperature to ensure that medicines and dental care products were stored in line with the manufacturer`s guidance.
- The practice ensured that they used rectangular collimators with the intraoral X-Ray units in compliance with The Ionising Radiations Regulations 2017.