

Little Heaton Care Limited

Little Heaton Care Home

Inspection report

81 Walker Street
Middleton
Manchester
Lancashire
M24 4QF

Tel: 01616554223

Date of inspection visit:
18 November 2020

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30 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Little Heaton is a residential care home providing personal care for up to 24 people aged 65 and over in one adapted building. There were 19 people accommodated at the home at the time of the inspection.

We found the following examples of good practice.

- Visitors declarations and temperatures were undertaken prior to entry.
- National guidance around coronavirus had been implemented. Personal protective equipment (PPE) was used effectively to safeguard staff and people using the service. Residents confirmed that staff wore PPE. We observed clear signage reminding people about the need to wash their hands and information on donning and doffing PPE effectively. Staff received specific training on infection control and how to keep people safe from the risk of infection
- Although local restrictions were in place at the time of the inspection, alternative measures such as video calls and phone calls were utilised to update and maintain contact with family and friends.
- The provider complied with shielding and social distancing rules. We observed some people at high risk were shielding and appropriate risk assessments were in place.
- We observed the home looked clean and hygienic. We spoke with the domestic on duty and viewed cleaning schedules and infection control audits.
- Coronavirus and infection control policies and procedures were in place to ensure infection prevention procedures were robust.

Further information is in the detailed findings below

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Little Heaton Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 November 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.