

# Wheatfield Surgery

## Inspection report

60 Wheatfield Road  
Lewsey Farm  
Luton  
Bedfordshire  
LU4 0TR  
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Date of inspection visit: 25 Feb 2020  
Date of publication: 05/03/2020

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

**Overall rating for this location**

Requires improvement



# Overall summary

We carried out an announced focused inspection at Wheatfield Road Surgery on 25 February 2020. This inspection was undertaken to confirm that the practice had carried out their plan to meet the legal requirements regarding the breaches in regulation set out in warning notices we issued to the provider in relation to Regulation 12 Safe care and treatment.

At the last inspection in August 2019 we rated the practice as requires improvement overall. This will remain unchanged until we undertake a further full comprehensive inspection within six months of the publication date of the initial report.

The full comprehensive report from the August 2019 inspection can be found by selecting the 'all reports' link for Wheatfield Road Surgery on our website at .

Our judgement of the quality of care at this service is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information from the provider, patients, the public and other organisations.

## Our Key findings:

- The practice had complied with the warning notices we issued and had taken the action needed to comply with the legal requirements.

- We found that patients who were treated with medicines that required additional monitoring had received the appropriate blood tests prior to prescribing.
- Systems were in place to manage patient safety alerts. Records we checked showed that these were actioned appropriately.
- Patient Group Directions (PGDs) had been appropriately signed by the nursing team and authorised by an appropriate person. (PGD's allow non-prescribing practitioners to give medicines, including vaccinations, without a prescription.)
- We saw that recommended actions from the legionella risk assessment were being completed and the practice was conducting regular water temperature checks and outlet flushing.
- We saw that the training needs of staff were assessed. All staff had received the appropriate level of basic life support and safeguarding training.
- The practice had implemented systems of checking consultation rooms to ensure that single use equipment, such as dressings, were within date.

## Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BS BM BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Our inspection team

Our inspection team was led by a CQC inspector and included a GP specialist advisor

## Background to Wheatfield Surgery

Wheatfield Surgery provides a range of primary medical services, including minor surgical procedures from its location at 60 Wheatfield Road, Lewsey Farm, Luton, Beds, LU4 0TR. It is part of the NHS Central Bedfordshire Clinical Commissioning Group (CCG). The practice holds a General Medical Services contract (GMS), this is a nationally agreed contract with NHS England.

The practice serves a population of approximately 13,000 patients with slightly higher than national average number of patients under the age of 18 years. The practice population is 74% white British and 12% Asian.

The practice is a training practice and employs GP registrars. A GP registrar is a fully qualified and registered doctor who is completing further training to become a GP.

Information published by Public Health England rates the level of deprivation within the practice population group as four on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.

The clinical team consists of six GP partners (two female / four male). The practice also employs a female advanced nurse practitioner, three female practice nurses, and two female healthcare assistants. The team is supported by a practice manager and a team of non-clinical, administrative staff.

Wheatfield Surgery is a two-storey building where consultations take place on the ground floor. There is disabled access and a car park outside the building.

Wheatfield Surgery is open from 8am to 8pm on Monday to Friday. When the practice is closed, out of hours services are accessed via the NHS 111 service. Information about this is available in the practice and on the practice website.

The practice provides family planning, surgical procedures, maternity and midwifery services, treatment of disease, disorder or injury and diagnostic and screening procedures as their regulated activities.