

# Exclusive Care Limited

# 10 Nimrod Drive

## Inspection report

10 Nimrod Drive  
Hatfield  
Hertfordshire  
AL10 9LS

Tel: 01707258342

Date of inspection visit:  
05 February 2021

Date of publication:  
16 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

10 Nimrod Drive is registered to provide accommodation and personal care for up to six adults with learning disabilities and autism. At the time of our inspection there were five people using the service.

- In line with government guidelines external health and social care visitors had a series of checks completed before they could enter the home. This included a temperature check and health questionnaire.
- The staff had taken steps to alleviate the negative impact of the pandemic on people. They had provided a wide variety of in-house activities to support their wellbeing and had supported people to remain in contact with relatives.
- There were ample supplies of personal protective equipment (PPE) available. Staff were seen to be maintaining social distance where possible and adhering to the PPE guidance and protective measures in place.
- The service was clean and hygienic. Robust cleaning schedules were in place, which were methodically completed throughout the service. Regular infection prevention and control audits were completed and action taken to address any issues identified.
- Risks to people and staff in relation to their health, safety and wellbeing had been thoroughly assessed.
- During the recent outbreak, appropriate measures had been taken to support people to isolate, in line with guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# 10 Nimrod Drive

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 05 February 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.