

BC&G Care Homes Limited

# Rosedale Care Home

## Inspection report

36 Lansdowne Road  
Luton  
Bedfordshire  
LU3 1EE

Tel: 01582481188

Website: [www.bcghomes.co.uk](http://www.bcghomes.co.uk)

Date of inspection visit:  
08 December 2020

Date of publication:  
18 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Rosedale Care Home provides care and support for up to 20 people, some who may be living with dementia. At the time of our inspection 19 people were using the service.

We found the following examples of good practice.

The home had purchased handheld two way portable radios to enhance communication during window visits. In addition, a further two computer tablets had been purchased to support people in maintaining contact with family and friends.

A room sanitising machine was used daily to deep clean all rooms and communal areas.

Staff used equipment to help identify symptoms of the National Early Warning Signs tool, (NEWS2). This tool detects early deterioration in people and supports requests for medical intervention and advice.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Rosedale Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 08 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.