

Kirklands Healthcare Limited

Spencefield Grange

Inspection report

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26 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Spencefield Grange is a care home providing personal and nursing care to 55 people aged 65 and over at the time of the inspection. The service can accommodate up to 60 people in a purpose-built building.

We found the following examples of good practice.

People were supported by staff to keep in touch with those important to them. Relatives and friends visiting the service were required to complete a COVID-19 test, had their temperature check and wore Personal Protective Equipment (PPE).

We saw PPE was accessible within the service and staff used it in accordance with the most up to date guidance.

Information about the correct use of PPE and handwashing guidance was displayed throughout the service. Staff had undertaken training on infection prevention and the correct use of PPE.

A regular programme of testing for COVID-19 was in place for staff and people who lived the service. This meant swift action could be taken if anyone received a positive test result.

Staff and visiting professionals were asked to provide evidence of their vaccination status against COVID-19 prior to entering the service.

Isolation and cohorting were used to manage the spread of infection. This meant people self-isolated in their rooms when necessary.

Management conducted regular checks and audits to ensure the service was kept clean and tidy.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Spencefield Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26th January 2022 and was announced. We gave the service 12 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The inspector shared good practice information in relation to use of ventilation in care homes during COVID-19 with the registered manager.

We have signposted the provider to resources to develop their approach.

Visiting in care homes

- People were supported to have regular contact through visits with family members and friends. Visitors were required to follow government guidance for visiting care homes, which included undertaking an LFD test, having their temperature taken and wearing a mask.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.