

Castlebar Healthcare Limited Castlebar Care Home

Inspection report

46 Sydenham Hill Sydenham London SE26 6LU Date of inspection visit: 01 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

The provider had systems in place to ensure visits to the service were managed safely to reduce the risk of infections being spread. All visits to the service were planned in advance and overseen by trained staff to ensure safe practices were followed.

The provider had implemented isolation, cohorting and zoning effectively to reduce the risk of infections spreading.

The provider ensured that new admissions to the service were planned carefully to ensure people's needs would be safely met. There were strong links with local hospital discharge teams to ensure the correct level of information was shared when people left hospital and entered the service.

The provider had systems in place to ensure PPE levels were maintained. All staff were trained in infection control and the correct use of PPE.

The service was taking part in 'whole service' testing to protect all residents and staff.

The designated care setting had been thoroughly planned and risk assessed. There was a clear separation of the premises and the staff team to avoid cross-contamination. There were clear infection control processes to maintain cleanliness and hygiene levels.

The designated care setting was led by the infection prevention control lead. The provider worked closely with the local authorities and Clinical Commissioning Group to plan and develop the designated care setting.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated



Castlebar Care Home

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 1 December 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.