

The Brothers of Charity Services

Thingwall Hall Nursing Home

Inspection report

Thingwall Hall
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03 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Thingwall Hall Nursing Home provides care and support for up to 20 people with learning disabilities and complex support needs. There were 18 people living at the service at the time of this inspection.

- Visiting restrictions were in place. Procedures were in place and followed to make sure essential visits were carried out safely.
- Shielding and social distancing rules were complied with.
- There had been no admissions to the service since the outbreak of COVID-19, however, there were safe procedures in place for admitting people to the service.
- Good stocks of the right standard of personal protective equipment (PPE) were maintained and PPE stations were located across the service. Staff received training around the safe use and disposal of PPE and they followed current guidance.
- There were designated IPC leads and they shared good working practices and updates across the staff team.
- People and staff had access to regular testing.
- Staff were kept informed of current IPC and PPE procedures and there was information about them displayed around the service.
- Staff provided people with the support they needed to maintain regular contact with family and friends through the use of technology.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured this service were following safe infection prevention and control measures to keep people safe.

Inspected but not rated

Thingwall Hall Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

This inspection took place on 03 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.