

New Beginnings (Gloucester) Ltd

Fern Croft

Inspection report

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29 April 2021

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12 May 2021

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
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|----------------------|--------------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|--------------------------------|

Summary of findings

Overall summary

Fern Croft is a care home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Fern Croft can accommodate up to seven people with a learning disability in one adopted building. At the time of the inspection there were six people using the service.

We found the following examples of good practice.

- A new building in the rear garden was being used as a visiting pod to enable people to receive visitors safely.
- People had been supported to keep in touch with relatives through electronic means when visits were not possible.
- Staff and people using the service have their own boxes for PPE and other essential items in the event of an outbreak to minimise the risk of cross infection.
- Staff were provided with guidance and training on working safely during the pandemic and were positive about the support they had received from the registered manager.
- Staff and people had been tested for COVID-19 in accordance with national guidance.
- Staff used the Personal Protective Equipment (PPE) provided appropriately.
- Staff wore identity badges which showed a photograph of the staff member which helped a person living with dementia to identify staff when they wore masks.
- Plans had been updated to state how the service would respond to critical staff shortages during an outbreak of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fern Croft

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 April 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.