

Benton Care Limited

Benton House

Inspection report

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10 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Benton House provides accommodation and support for up to 34 older people, including people living with dementia. There were 32 people living at the service at the time of the inspection. People had varying care needs.

Effective systems were in place to ensure visitors to the service followed government guidelines for wearing Personal Protective Equipment (PPE). Facilities were available for visitors to sanitise their hands and put on PPE. Screening questions and a temperature check were standard requirements for all visitors.

People were supported to maintain contact with their relatives in different ways including video calls and window visits. The service had installed a visiting pod which allowed relatives to visit behind a fully screened, under cover area. The entrance to this was separate to the home.

Staff supervised all essential visitors to ensure social distancing and infection control guidelines were followed.

All staff were trained in safe infection, prevention and control (IPC) practices. We observed staff wearing appropriate PPE and sufficient supplies were available.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. There had been a good uptake of residents receiving the COVID-19 vaccine.

The environment was clean and hygienic. Enhanced cleaning took place daily.

Staff knew how to respond to an outbreak of infection to ensure the safety of people and staff. A business contingency plan was in place and had been followed. The management team were working closely with the local authority and clinical commissioning group.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Benton House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy and business contingency plan to manage COVID-19 was up to date.