

# National Autistic Society (The) Park View

## Inspection report

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Date of inspection visit:  
18 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Park View is a residential care home. It is based in a residential area of Burnham on Sea within walking distance of the town centre and sea front. The service is registered to accommodate four people. At the time of the inspection two people were living in the main house and one person was living in the self-contained annex.

We found the following examples of good practice.

An area had been set up at the entrance of the home so that hands could be cleaned before staff and visitors entered the building. Health declaration forms were completed on arrival at the home and staff checked visitors' temperatures.

Staff had received training in infection control, including how to safely put on and take off personal protective equipment (PPE) such as gloves, aprons, and face coverings. The home had suitable supplies of PPE and we saw staff wearing PPE appropriately.

There was a procedure in place to enable people to meet with their relatives. Staff also supported people to keep in touch with their relatives via video calling, phone calls and emails.

The home was spacious and set out to enable social distancing. Additional cleaning had been implemented throughout the home. This included cleaning frequently touched areas such as handrails, light switches and handles.

There was a procedure in place for new admissions. No one would be admitted without a negative COVID-19 test first and they would isolate for 14 days.

The manager ensured regular COVID-19 testing was carried out for staff. Testing for people living at the home was not carried out due to their complexities. However, staff completed other checks and were aware of the signs and symptoms to look out for relating to COVID-19.

A business continuity plan was in place, to reduce potential disruption to people's care. There were policies and procedures to provide guidance for staff on safe working practices during the pandemic. The provider had a range of communication systems in place.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Park View

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.