

Amber Care (East Anglia) Ltd

Woody Point

Inspection report

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Tel: 01502575735

Date of inspection visit:
26 January 2022

Date of publication:
11 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woody Point provides accommodation and personal care for up to six people with a learning disability. At the time of our visit six people were using the service.

We found the following examples of good practice.

The service had range of policies and individual risk assessments to manage the risks associated with COVID 19.

The service was clean however some areas were looking tired. Upgrading works were due to commence shortly.

People living in the service were enabled to maintain contacts with friends and family. Face to face visits were being undertaken in line with the government guidance and people were supported to access the community.

People had access to health care support both in person and via technology such as zoom

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woody Point

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- There had been no new admissions to the service since the start of the pandemic but there was a process in place should they need to do so.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- The service was clean, but some areas were tired which made cleaning more difficult however the provider had plan to refurbish parts of the service.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.