

Copper Beeches Limited

# Copper Beeches

## Inspection report

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Newark  
Nottinghamshire  
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26 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Copper Beeches is a care home and is registered for up to 20 people including people living with dementia. At the time of the inspection, the home had 16 people living there.

We found the following examples of good practice.

Copper Beeches had robust arrangements for visitors which reflected government guidelines. There were protected mealtimes in place to ensure social distancing was maintained and clear signage was displayed on the front door for all visitors.

Personal protective equipment (PPE) was available for visitors. Visitors were required to show negative Lateral Flow Test (LFT) result and were screened for symptoms of COVID-19 prior to entry to the service. Vaccination status for visiting professionals was recorded and stored securely.

The home looked clean and hygienic. Domestic staff carried out regular cleaning with additional cleaning and disinfection of high touch points such as door handles or handrails.

The manager and staff ensured that people living at Copper Beeches fully understood the ongoing pandemic. People were supported to make informed choices regarding testing for COVID-19 and receiving the vaccination. Advocates had been included in best interest decisions for people unable to give consent.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Copper Beeches

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.