

WAASH GROUP LTD

The Beeches

Inspection report

59 Ferrybridge Road
Castleford
West Yorkshire
WF10 4JW

Tel: 01977517685

Date of inspection visit:
27 January 2021

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17 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Beeches provides accommodation and personal care for up to 23 older people, some of whom were living with dementia. The accommodation is over two floors, with a passenger lift to provide access. There are communal lounges and a dining room on the ground floor. At the time of our inspection, the service supported 20 people.

We identified infection control systems could be improved in the home.

- ☐ We were not assured that the provider was promoting safety through the layout and hygiene practices of the premises. We found the provider could not demonstrate appropriate storage, segregation and colour-coding of cleaning equipment in line with national guidance.
- ☐ There was unnecessary clutter in storage areas for cleaning and laundry services, and walls and floors in these areas were in a poor state of repair. Some wipeable seating was damaged and posed an infection control risk. We have also signposted the provider to resources to develop their approach.
- ☐ We found some standard infection prevention and control (IPC) concerns and staff we spoke with were unsure of some IPC guidance, despite it being cited in local policies and procedures. We have also signposted the provider to resources to develop their approach.
- ☐ The service undertook regular internal IPC audits. However, these were not always effective.

We found some examples of good practice:

- ☐ The provider had systems and processes in place in line with guidance to ensure visitors to the home did not introduce and spread Covid-19. Information and instructions for visitors was explained via telephone prior to a visit. Personal protective equipment (PPE) was provided for visitors.
- ☐ Staff followed government guidance in relation to PPE. The home had sufficient supplies of PPE.
- ☐ All staff and people living at the service received weekly Covid-19 testing. Appropriate processes were in place should anyone display any symptoms of Covid-19.
- ☐ Staff supported people's social and emotional wellbeing. The manager kept family members up-to-date about their relative's health via regular telephone calls.
- ☐ The provider ensured staff who were more vulnerable to Covid-19 had been risk assessed, and where it was not safe for staff to be at work they had utilised furlough schemes to protect staff and people.

- ☐ All staff had undertaken training in infection prevention and control (IPC) and PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Beeches

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of Care Quality Commission's (CQC) response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.

We have also signposted the provider to resources to develop their approach.