

# Four Seasons (No 9) Limited

## Midfield Lodge

### Inspection report

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Date of inspection visit:  
14 January 2021

Date of publication:  
12 February 2021

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Midfield Lodge provides accommodation for older people, some of whom may have nursing needs or live with dementia. The service can accommodate up to 60 people. On the day of our inspection visit there were 36 people living at the service.

We found the following examples of good practice.

The service was only receiving essential visitors at the time of our inspection. Any person entering the building had their temperature taken, completed a health questionnaire and wore full personal protective equipment (PPE) including a face visor.

The service had a dedicated visiting room which had a purpose-built wall screen. Although visits had been paused at the time of our inspection, the service had a booking system in place so that relatives and friends could book appointments to visit when visits resume.

People were supported by staff in full PPE, whether that person was COVID-19 positive or negative. This is called barrier nursing. This is to protect both staff and people living in the service from spreading infection.

The manager told us that they had changed systems within the service to reduce the spread of infection. Staff entered through a back entrance immediately into a staff changing area where they changed into a clean laundered uniform.

The manager conducted a daily walkaround to check staff were wearing their PPE correctly. Spot checks on staff competencies were in place re the putting on and taking off of PPE, handwashing and hand hygiene.

The building was clean and free from clutter. During our inspection we observed staff cleaning communal areas. The manager told us that frequently touched areas were cleaned more often, and that staff used a fogging machine to support the cleaning of the building.

Nurses on duty told us that they were working collaboratively with the General Practitioner (GP) from the local surgery. The GP had been allocated to the service as a clinical lead, and they were well supported as a result.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Midfield Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 January and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.